ACH Mandate Cancellation Process

1) GO to www.Palusbank.com

2) Click on तक्रार नोंदवा Menu

3) You will be redirected on bank's customer complaint page

4) Enter your Mobile Number and captcha given

5) Enter otp received on your Mobile.

6) In menu, Select Create Ticket option.

7) Select Yes on are you a bank customer option

8) Select Ticket Type as Service

9) Select Category as ACH Mandate Management

10) Select Subcategory as Cancel mandate

11) Select your Branch. Enter 15 digit account number

12) Enter 'Cancel Mandate in subject'

13) Enter Mandate details in Description and submit. Your mandate will be cancelled in 7 business days